AUTOMATIC WASHING MACHINE

Model:

HWM-HME712IVSMTGA+++



- Automatic washing machine
  - Loading capacity: 7 kg
    - Energy class: A

1. INTRODUCTION

Please read the instructions carefully and keep the manual for future information.

This manual is designed to give all necessary instructions concerning installation, use and maintenance of the unit. In order to operate the unit correctly and safely, please read this instruction manual carefully before installation and use.

2. CONTENT OF YOUR PACKAGE

- ➔ **Automatic washing machine**
- ➔ **User manual**
- ➔ **Warranty certificate**

3. SAFETY MEASUREMENTS

Safety precautions

- Do not operate the appliance without understanding or reading this manual.
- Failure to follow the instructions or improper operation may cause damage to laundry or equipment, or result in personal injury. Please keep the manual near the appliance for easy access.
- This appliance is intended to be used in household. If the appliance is used for professional, for-profit purpose or purpose exceeding normal use in a household, or if the appliance is used by a person who is not a consumer, the warranty period shall be equal to the shortest warranty period required by relevant legislation.
- This appliance is not intended for use by people (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Children of less than 3 years should be kept away unless continuously supervised.
- This appliance can be used by children aged from 8 years and above and people with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children should not play with the appliance. Cleaning and user maintenance shall not be done by children without supervision.
- The maximum capacity in some cycles for dry clothes to be used is ：
- To connect the appliance to water supply, make sure to use the supplied water supply hose and gaskets. Water pressure has to be between 0.1-1 Mpa (1-10 bar; 1-10 kp/cm^2;10-100 N/cm^2).
- Always use a new water supply hose to connect the appliance to water supply, do not reuse an old water supply hose.
- For appliances with ventilation openings in the base, the ventilation openings must not be obstructed by a carpet.
- If the supply cord is damaged, it must be repaired by the manufacturer, its service agent or similarly qualified people in order to avoid a hazard.

Electrical safety

- This appliance complies with the relevant safety standards.
- Before connecting the washer to the power mains, wait for at least 2 hours until it reaches room temperature.
- This appliance must be repaired by an authorised service center, using only spare parts approved by authorised manufacturers.
- Any repairs or maintenance related to safety or performance should be conducted by trained professionals.
- Do not attempt to repair the appliance by yourself. Repairs performed by unqualified personnel may result in personal injury or more serious errors.
- Please consult your local service center and always insist on genuine spare parts.
- Do not attempt to operate the appliance if it is damaged, defective, partially disassembled, or has missing or damaged parts, including damaged wires or plugs.
- Do not excessively bend the power cord or place heavy objects on it.
- Do not clean the inside or outside the appliance with spray water.
- In case of flooding, please disconnect the power plug and contact the after-sales service center.
- Models with a drying function enable automatic shutdown of the heater to prevent overheating. The heater automatically shuts off when the temperature exceeds the safety threshold and restarts when the temperature drops below the threshold.
- Do not connect multiple power sockets, extension cords or dual adapters to the appliance. Do not connect the appliance to the power mains using an extension cord.
- Do not connect the appliance to a power socket intended for an electric shaver or hair dryer.
- Do not connect the appliance to a power socket intended for small loads.
- Before connecting the appliance to the power supply, ensure that the electric voltage specified on the rating plate matches the Voltage of your socket.
- The power socket must be securely grounded, and the water supply must be unobstructed.
- Do not connect the appliance to power mains using an external switching device such as a programming timer, or connect it to power mains that is regularly switched on and off by the power supply provider.
- Exhaust air must not be discharged into a flu designed to discharge combustion gases or other fuel exhaust gases.

Installation

- Before using the appliance, be sure to remove the packaging (sponge, polystyrene foam, etc.) attached to the bottom of the appliance.
- Please install the appliance correctly according to the instructions and connect it to the water and electricity supply
- Water piping and electrical wiring should be carried out by a fully trained technician or professional.
- Do not install the appliance in a location where the door opening is restricted.
- Do not install the appliance where the temperature may drop below 5°C, as its parts may be damaged in case of water freezing.
- Place the appliance on a solid and level floor. If installed on a high platform, the appliance must be reinforced to prevent it from tipping over.
- The end of the water discharge hose should reach into a water drain line.
- This appliance should not be stored or used outdoors.
- Avoid lint accumulation near the appliance.
- Do not install the appliance near heaters or flammable materials.
- Do not install the appliance in an area where gas leaks may occur.
- Ensure good ventilation to prevent the gases generated by the appliance from flowing back into the room and causing a fire.

Usage

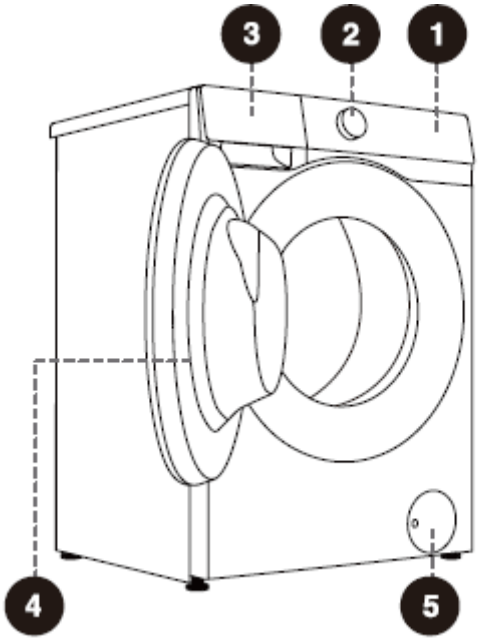
- Remove the transport screws/rods before first use, otherwise serious damage may occur when starting the appliance. Such damage is not covered by the warranty.
- Check the appliance for damage during transportation. Never operate the appliance if it is damaged.
- Use detergents suitable for the appliance and laundry care. We shall not be responsible for any damage or discoloration of gaskets and plastic parts resulting from incorrect use of bleaching or colouring agents.
- Do not attempt to remove any panels or disassemble the appliance.
- Do not press buttons with sharp objects such as pins, knives, or nails.
- Do not touch the power plug or operate the appliance with wet hands.
- This appliance is only suitable for regular washing or drying. It cannot be used for dry cleaning.
- Attempting to lift the heavy appliance may cause you to get injured. Do not attempt to lift the appliance yourself as your hands may be cut by its sharp edges.
- Do not use protruding parts to move the appliance. Protruding parts on the appliance may be broken when lifting or pushing the appliance.
- Do not wash laundry with large buttons or other heavy metal objects, and ensure that all pockets of the laundry are empty. To prevent odours and mildew, open the door at the end of the washing cycle to allow the drum to dry.
- Do not leave metal objects in the drum for extended periods.
- The door glass may be cracked by strong impacts. Handle with care.
- Place laundry completely into the drum to prevent it from getting caught in the door.
- Cut off the water supply and unplug the power cord when the appliance is not in use.
- Do not place any animals (such as pets) into the appliance.
- Assemble the transport screws/rods if you need to move the installed appliance. Unplug the power cord before assembling the transport screws/rods!
- Turn off the tap and unplug the appliance at the end of the washing cycle.
- Never unplug the appliance by pulling on the power cord. Always hold the powerplug firmly and pull it straight out of the socket.
- Do not use detergents that contain solvents as this could lead to release of poisonous gases, damage to the appliance, and cause the risk of fire and explosion.
- Do not open the door by force while it is operating (High temperature washing/drying).
- Do not use the appliance after cleaning with industrial chemicals.
- Water drained during a high temperature washing cycle is hot. Do not touch the water to prevent burns.
- Laundry contaminated with edible oils, acetone, alcohol, petrol, kerosene, detergents, turpentine, wax and wax removers should be pre-washed with hot water and plenty of detergent before placing in the drum.
- Use softener or similar products according to the manufacturer's instructions.
- Remove all items such as cigarette lighters or matches from pockets.
- DANGER OF HOT SURFACE
- At higher washing or drying temperatures, the door glass will heat up. Be careful to avoid burns. Make sure children do not play near the glass door. Do not touch the door glass during operation.
- WATER OVERFLOW PROTECTION (WITH APPLIANCE SWITCHED ON)
- If the water level in the appliance rises above normal level, then the excess water level protection will be activated. It will shut off the water supply and start pumping out the water. The program is interrupted, and an error is reported.
- Do not wash or dry laundry made of foam rubber (latex foam), shower caps, waterproof fabrics, rubber products, or clothing or pillows containing foam rubber pads in the drum.
- If your appliance has a drying function, do not interrupt the program until the drying cycle is complete. If you need to interrupt it for any reason, carefully remove laundry to avoid burns. Quickly remove laundry and spread it out so that the heat is dissipated.

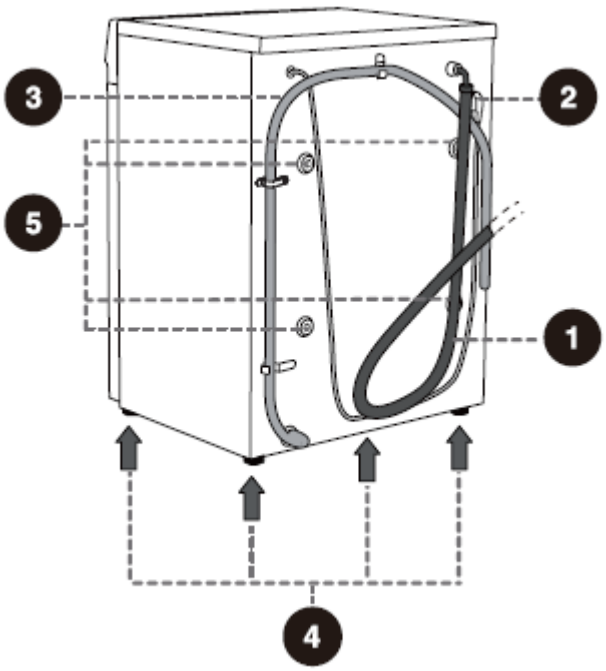
- Repair costs resulting from damage caused by incorrect connections improper installation and use, or repairs made by unauthorised personnel are the responsibility of the user and are not covered by the warranty.
- The warranty does not cover consumables, minor colour deviations, increased noise due to appliance age that does not affect the functionality of the appliance, and aesthetic defects on components that do not affect the functionality and safety of the appliance.

Child safety

- Before closing the washer and door and running the program, make sure there is nothing except laundry in the drum. Make sure no child climbed into the drum and closed the door from the inside.
- Do not leave the door open. Children may hang on the door or climb into the appliance, causing damage or injury.
- Keep all packaging materials out of the reach of children, as they may pose a danger.
- Keep detergent and softener out of reach of children.
- Children should be supervised to ensure that they do not play with the appliance.
- Children of less than 3 years should be kept away unless continuously supervised.
- This appliance can be used by children aged from 8 years and above and people with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children should not play with the appliance. Cleaning and user maintenance shall not be done by children without supervision.

4. PRODUCT DESCRIPTION





Front

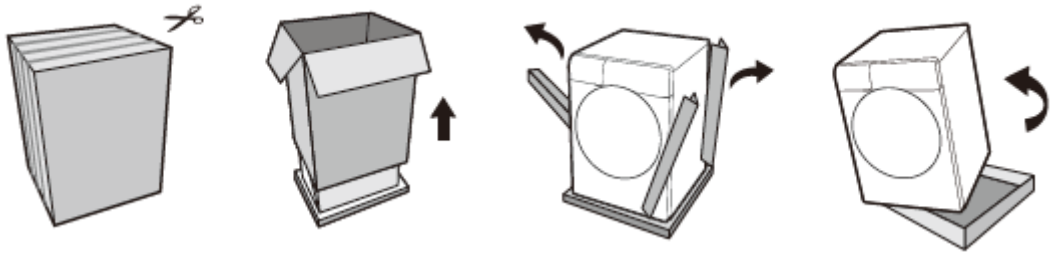
1. Control unit
2. Program selector knob
3. Detergent drawer
4. Door
5. Pump filter cover

Back

1. Water supply hose
2. Power cord
3. Water discharge hose
4. Adjustable feet
5. Transport screws/rods

5. INSTALLATION

First remove all packaging and foam, especially the foam base. When removing the packaging, make sure not to damage the equipment with a sharp object. Keep the packaging materials (plastic bags, other plastic parts etc.) out of reach of children.



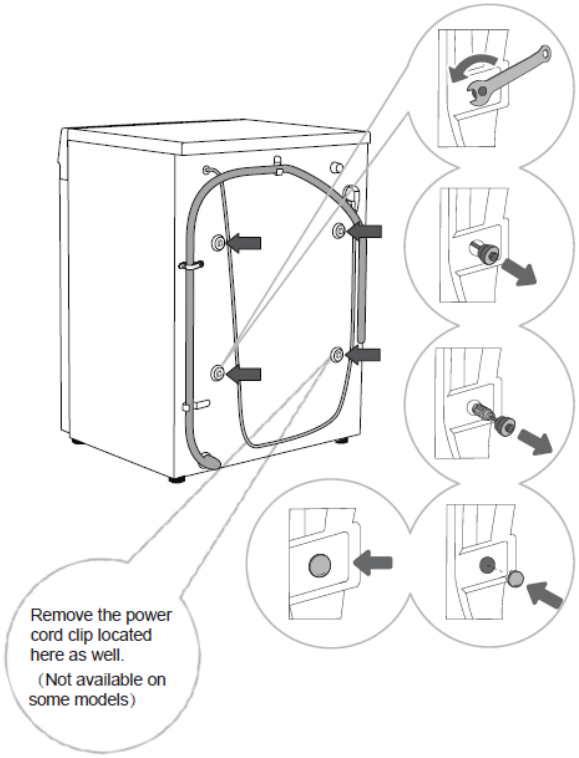
The process of packing the machine is just the opposite of unpacking above.
Check for any damage to the appliance. If you suspect the equipment is damaged, do not use it and immediately contact the service unit.
The accompanying accessories of this equipment include one or more of the following:

- User manual.
- 4 plastic plugs.
- Supply hose.
- Drain hose holder.
- Wrench.
- Noise reduction board/sponge strips/none (depending on the model).

The configuration of different models is different, and the attached accessories are subject to the actual configuration of the model.

Removing the transport screws/rods

Disassemble the transport screws/rods once all packaging has been removed. A blocked appliance may be damaged when it is switched on for operation. Such damage is not covered by the warranty.

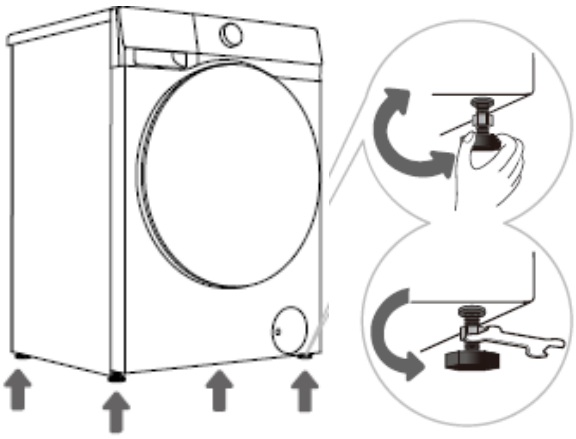


1. Move aside the water discharge hoses and use an appropriate wrench to loosen the four screws on the back in the counterclockwise direction as indicated by the arrows. Loosen the screws approximately 30 mm.
2. Pull all 4 transport screws/rods horizontally.
3. Pull out the transport screws/rods along with the rubber and the plastic parts.
4. Cover the screw holes with plastic plugs. The plastic plugs are supplied in the bag with the washer user manual (the support set).

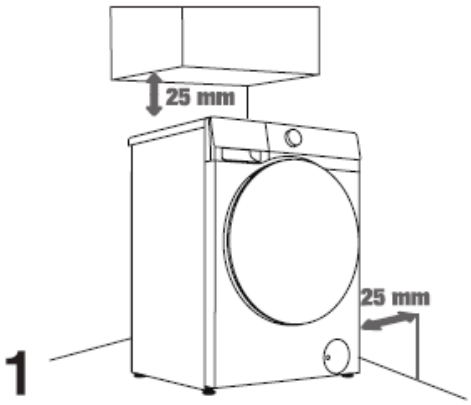
Save the transport screws/rods in case you have to transport the appliance again later (to reinstall the transport screws/rods, follow the above procedure in reverse order).

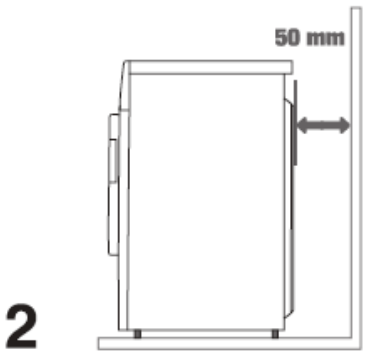
Adjustable feet and installation clearance

Place the appliance on a solid and level floor to keep it stable. The floor should beclean and dry; otherwise, the washer may slide. Also, clean the bottom surface of adjustable feet.
Use a spirit level and a suitable wrench.



The level can be adjusted by rotating the adjustable foot. Adjustable foot support 2 cm horizontal adjustment.
After adjusting the height, tighten the lock nut counterclockwise with a suitable wrench.
Incorrect levelling of the appliance may cause vibration, appliance sliding across the room, and loud operation. The incorrect levelling of the washer is not subject to warranty.
Sometimes, unusual or louder noise may appear during appliance operation. These are mostly the result of improper installation.

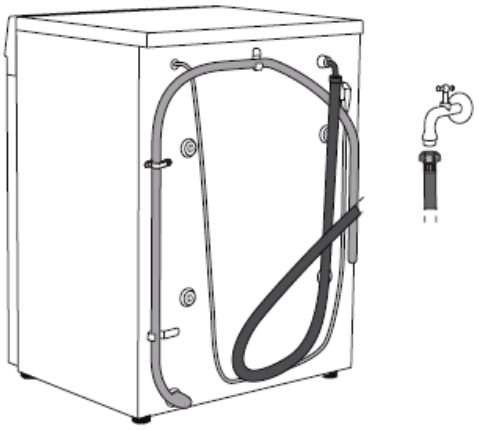




The appliance may not be in contact with a wall or adjacent furniture. For optimum washer operation, we recommend observing the clearances from the walls as indicated in the figure.
In case of failure to observe the minimum required clearances, safe and correct washer operation cannot be ensured. Moreover, overheating can also occur (Figures 1 and 2 above).

Connection to the water supply

The supplied water supply hose varies by model. Please choose the appropriate connection method based on the actual water supply hose.



- For normal washer operation, the pressure in the water mains should be between 0.1-1 MPa (1-10 bar; 1-10 kp/cm2; 10-100 N/cm2). Minimum dynamic water pressure can be determined by measuring the water flow.
- In 15 seconds, 3 litres of water should flow from a fully open tap.
- Only use the water supply hose supplied with the appliance. Do not use any used or other hoses.
- Make sure the hose is not damaged. If the hose is degraded, brittle, or cracked, it has to be replaced.
- This appliance is designed for cold water only. Do not connect it to hot water.
- Tighten the water supply hose by hand to ensure proper sealing (maximum torque: 2 Nm). Check the sealing for leaks.
- Do not use pliers or similar tools as they may damage the nut threads.



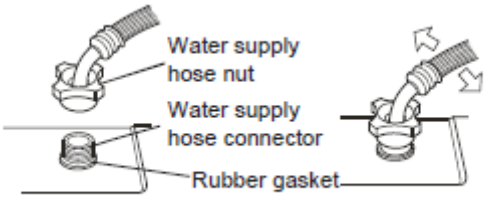
Checking the connection between the water supply. Hose and the tap

- Gently pull the water supply hose to check if the connection is secure.
- Open the tap to check for leaks.
- The water supply hose should not be twisted or bent.
- Check the water supply hose before each use to prevent incorrect connection.



Connecting the water supply hose to the appliance

Connect the water supply hose nut to the water supply hose connector of the appliance. Tighten the nut and shake it gently to check that it is firmly secured, as shown in the right figure.



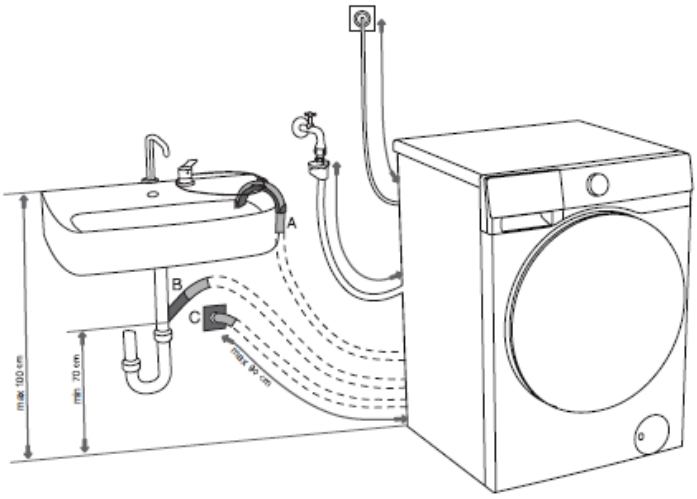
Note:

Tighten the nut evenly. Avoid rotating the water supply hose, as this may cause damage.

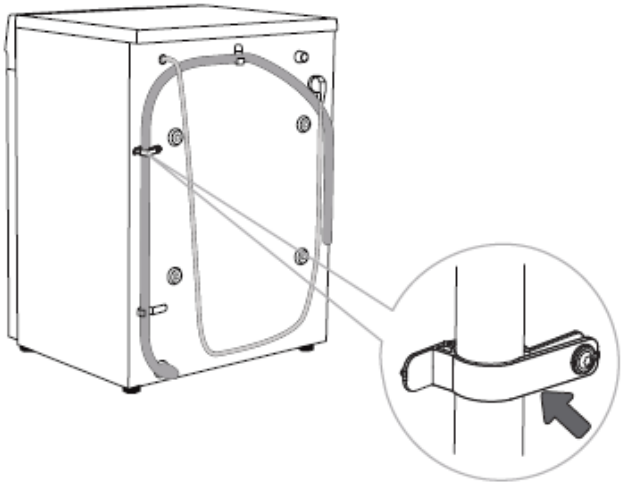
Do not remove the rubber gasket. Before each use, check that the gasket is not detached or damaged. If damaged, please contact after-sales service immediately.

Connecting and securing the water discharge hose

Feed the water discharge hose into a washbasin or a bathtub, or connect it directly to a drain (discharge hose minimum diameter 4 cm). The vertical distance from the floor to the end of the discharge house may be 70 to 100 cm. lt can be attached in three ways (A, B, C).



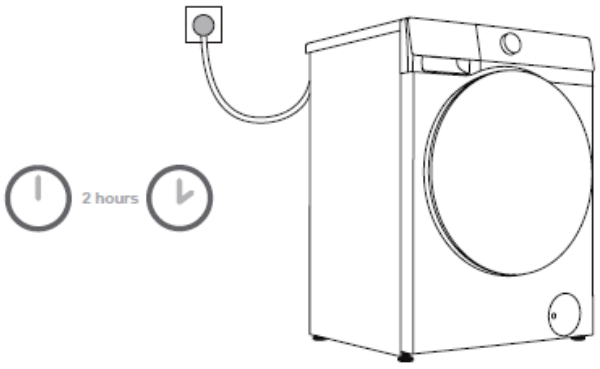
A. The discharge hose end may be placed over a sink or a bathtub. Use a string fed through the opening in the elbow support to attach the hose and prevent it from slipping to the floor.
B. The discharge hose may also be attached directly to the sink drain. A sink that is too small is not acceptable. Be careful as the drained water may be hot.
C. The discharge hose can also be attached to a wall drain with a trap. Such traps should be properly installed to allow cleaning.
D. The discharge hose has to be attached to the clips on the back of the washer, as shown in the figure. These clips must not be removed as this may prevent normal washing.



Make sure the drain hose is not damaged.
If the discharge hose is not correctly attached; safe and correct washer operation cannot be ensured.

Connecting to power mains

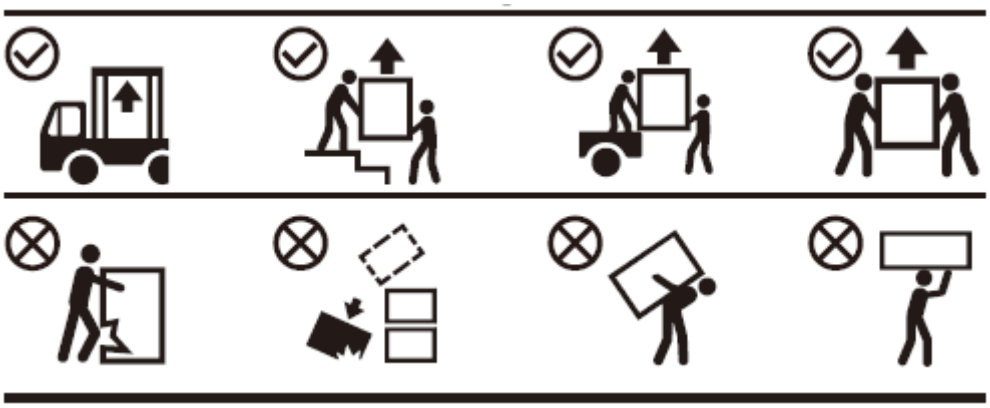
Before connecting the washer to the power mains, wait for at least 2 hours until it reaches room temperature.
Connect the washer to a grounded power socket. After installation, the socket should be freely accessible. The socket should be provided with ground protection. Information on your washer is indicated on the rating plate.



- We recommend using over-voltage protection to protect the appliance in case of a lightning strike.
- The washer may not be connected to the power mains using an extension cord.
- Do not connect the appliance to a power socket intended for small loads.
- Do not plug or unplug the appliance when your hands are wet.
- Any repair and maintenance of the appliance should be performed by trained experts.
- A damaged power cord may only be replaced by a person authorized by the manufacturer.

Transport after installation

- If it needs to transport properly installed equipment, please first unplug the power plug, turn off the faucet, remove the water inlet and drainpipes, and ensure that the detergent box and the machine door are closed in place.
- Be sure to reinstall the transport bolts to avoid damage to the equipment by vibration during transport.
- Pack all packaging materials properly (plastic bags, other plastic parts etc.).
- The equipment is heavy, please carry it by at least two people. When handling, please do not grasp the protruding parts, such as the door, the top cover, etc., so as not to fall off or damage the parts.
- After transport, the equipment should be left to stand still for at least 2 hours before it is connected to the power. The equipment should be installed and connected by a trained technician.
- Please read the instructions carefully before connecting the device again. Damage caused by improper connection or improper use is not covered by the warranty.

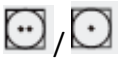


6. USING THE PRODUCT

Before using the first time

- This appliance has been tested at the factory and may contain a small amount of water residue. It is recommended to run a “Drum Clean” (or other high temperature) program to remove any residual water from the drum.
- Connect the appliance to the power mains and open the water tap. There should not be any laundry in the drum. Select and start the program.
- Do not use any solvents or cleaning agents that could damage the washer (please observe the recommendations and warnings provided by the cleaning agent manufacturers).

Laundry labels

Normal Wash Sensitive laundry	Max washing temp 95C	Max washing temp 60C	Max washing temp 40C	Max washing temp 30C	Hand wash only	Do not wash
						
Bleaching	Bleaching in cool water			Bleaching not allowed		
						
Dry cleaning	Dry cleaning agents	Petroleum solvent, R11, R113	Dry cleaning in kerosene, pure alcoloh and R113		Dry cleaning not allowed	
						
Ironing	Hot ironing, max 200C	Hot ironing, max 150C		Hot ironing, max 110C		Ironing not allowed
						
Drying	Dry flat (place on a surface)	Dry dip / Line dry		High temp		Do not tumble
						

Preparing the washing process

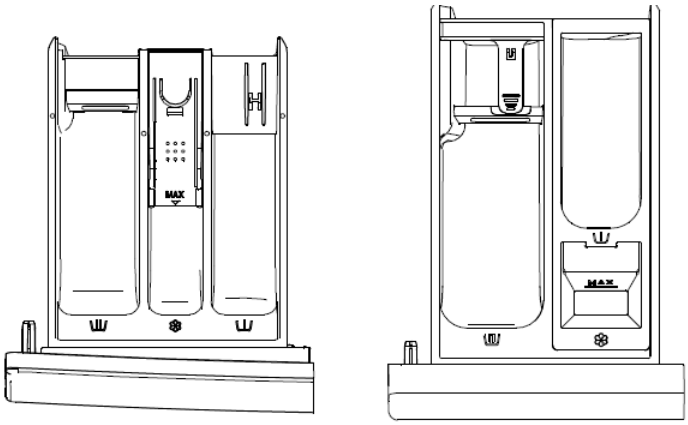
1. Sort the laundry by type of fabric (cotton, blends, silk, wool, etc.), care label instructions, colour (white, coloured), and soiling.
2. Empty pockets; remove metal items that may damage the laundry or appliance; fasten buttons and turn clothing with buttons or embroidery inside out; close all zippers; tie strings on clothing with drawstrings.
3. Place sensitive clothes and small or lightweight items in a special-purpose laundry washing bag and wash them together with other laundry.
4. Turn items prone to pilling or long-pile fabrics inside out before washing.
5. Stains that are left for too long can be difficult to remove. Treat soiled areas such as cuffs and collars before washing (see chapter "Stain Removal Tips").
6. Do not wash heavy comforters, plush toys, or items in laundry washing bags separately in the drum to avoid.



Non-washable and non-dryable laundry
Leather and fur products (risk of deformation)
Rayon and its blended products (risk of discolouration or deformation)

Large thick rubber cushions (risk of damage or malfunction)
Hats with hard materials (risk of washer damage and malfunction)
Cushions, pillows, articles with cotton wading, foam and other sponge materials, carpet covers (risk of damage or malfunction).
Others: Wrinkled or embossed clothes; coated down jackets; crepe fabrics; easily deformed clothes (suits, jackets, ties, dresses, etc.); easily fluffing clothes (velvet, cotton flannel).
Non-washable and non-dryable laundry includes but is not limited to the above items.

Adding detergent/softener



Type 1 Type 2

Detergent drawer	
	Prewash the dispenser compartment
	Main wash the dispenser compartment
	Softener dispenser compartment

Precautions for use

1. Always use a high-efficiency, neutral, low-foaming detergent suitable for this appliance. The amount of detergent depends on the type, soil level, laundry colour, and washing temperature. Please add the appropriate amount according to the detergent manufacturer's dosage instructions.
2. Excessive amounts of detergent may result in foaming that in turn impairs washing efficiency. If Excessive foam is detected, the appliance may pause the program for defoaming.
3. Using insufficient detergent may result in poor washing effect and could lead to scale buildup in the drum and water pipes.
4. We recommend adding powder detergent right before the wash cycle starts. If added in advance, ensure the detergent dispenser compartment is completely dry; otherwise, the powder detergentmay harden and clumps before the wash cycle starts.
5. Do not use liquid detergent when selecting the "Delay" or "Prewash" function (if available) as it will be dispensed immediately and may become sticky in the dispenser compartment or drum.
6. Do not allow detergent to harden, as this may lead to blockages, poor rinsing, or unpleasant odours.
7. Pour softener into the compartment marked with " " and follow the usage recommendations on the softener packaging. Do not exceed the MAX line in the softener compartment, as this may cause premature release of softener, resulting in poor washing effect.
8. Keep detergent and softener out of reach of children.
9. Corrosive descaling agents may damage the appliance. Do not use solvents. Do not wash the laundry that was cleaned with solvents or flammable substances.
10. White residues (streaks etc.) on black laundry may appear if you are using modern phosphate-free detergents. In such case, brush the streaks and use a liquid detergent.

11. Before starting the program, gently close the detergent drawer. Forceful closing may cause detergent to spill into other dispenser compartments or to be dispensed too early into the drum. Be careful not to pinch your fingers when closing the drawer.
12. A small amount of water may remain in the dispenser compartment at the end of the program cycle.

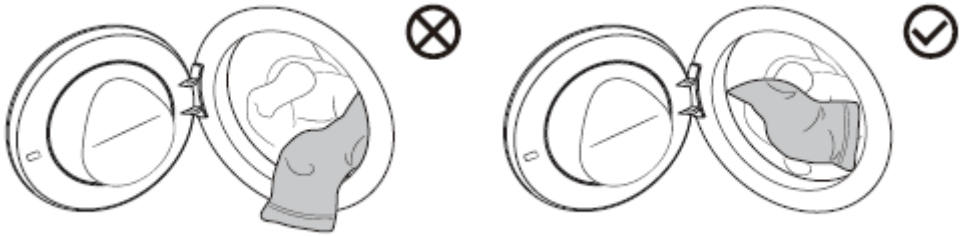
Loading the washing machine

Open the washer door, and insert the laundry loosely into the drum after making sure the drum is empty.

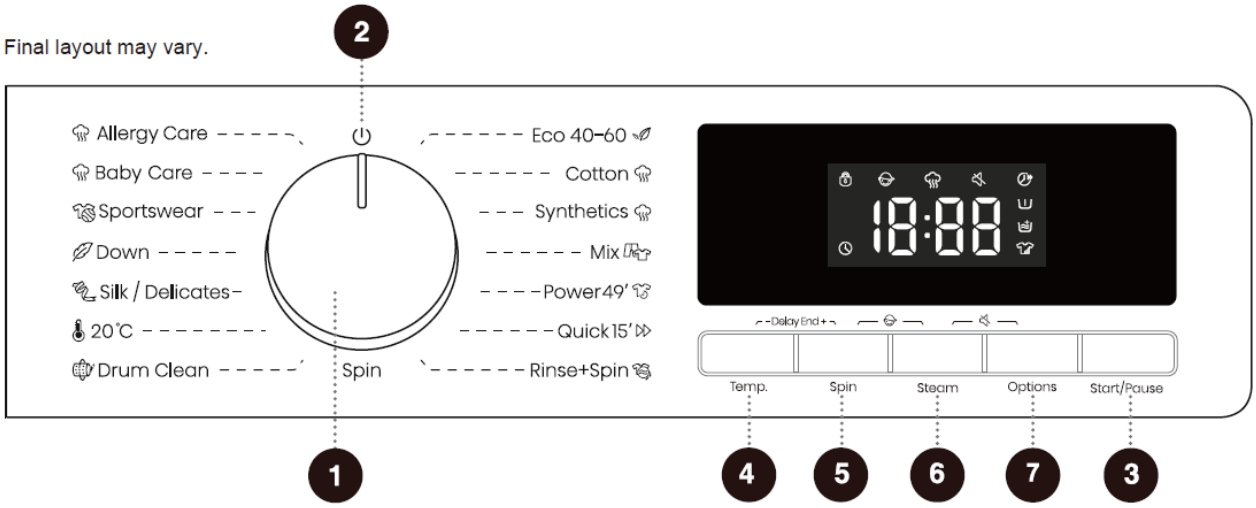
Close the washer door. The door is closed when you hear a click.

Do not overload the drum! For maximum load, see "PROGRAM TABLE". If the washer drum is too full, the laundry will not be washed thoroughly.

Ensure the laundry is completely placed into the drum to prevent it from getting caught in the door.



7. PROGRAMS



1. Cycle Selector

Rotate the knob to select a desired program.

2. Power

Switch on/off the appliance.

3. Start/Pause

Start/pause the program

4. Temp.

Select the washing temperature.

5. Spin

For adjusting the spinning rate.

6. Steam

Steam function for turning on/off the program.

7. Options

Press this button to select extra functions.

4+5. Delay End

Schedule washing at a convenient time.

5+6. Child Lock

Press and hold both buttons simultaneously to enable/disable the child lock.

6+7. Mute

Press and hold both buttons simultaneously to enable/disable the mute mode.

Program table

Power on the device, choose the program by rotating the main knob (depending on the type of laundry and how heavily soiled it is). During operation, the main knob will not rotate automatically.

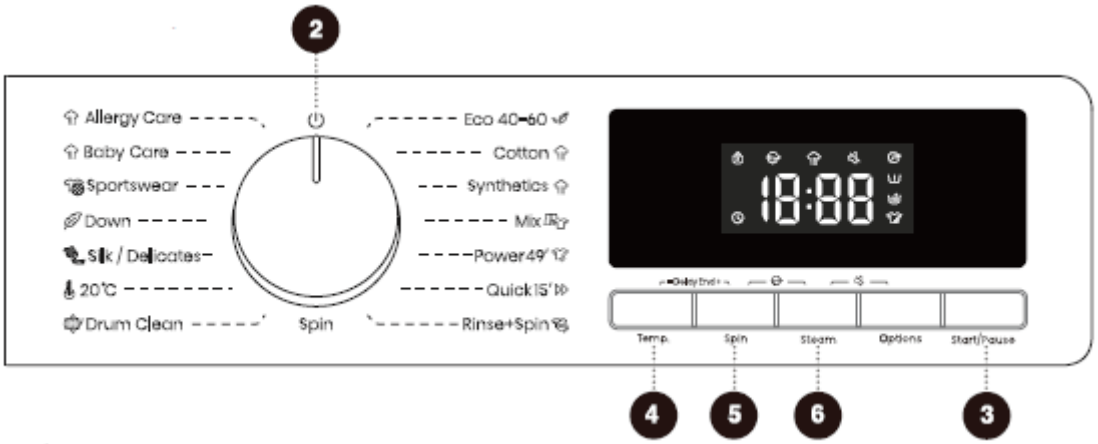
Eco 40-60	
Washing temperature	-
Maximum dry laundry amount	7 kg
Spin speed selection(rpm)	1200
Laundry type / descriptions	It is suitable for general dirt level soiled laundry.
Cotton	
Washing temperature	(- -, 20℃, 30 ℃, 40℃, 60℃, 90℃)
Maximum dry laundry amount	7 kg
Spin speed selection(rpm)	1200
Laundry type / descriptions	It is suitable for washing moderately or heavily soiled cotton or lien fabrics.
Synthetics	
Washing temperature	(- -, 20℃, 30℃, 40℃,60℃)
Maximum dry laundry amount	3.5 kg
Spin speed selection(rpm)	1200
Laundry type / descriptions	It is suitable for washing moderately soiled synthetic fibers or cotton fabrics.
Mix	
Washing temperature	(- -, 20℃, 30℃, 40℃)
Maximum dry laundry amount	3.5 kg
Spin speed selection(rpm)	1200
Laundry type / descriptions	It is suitable for lightly or moderately soiled cotton, and synthetic fabrics.
Power 49’	
Washing temperature	(- -, 20℃, 30℃, 40℃)
Maximum dry laundry amount	2.5 kg
Spin speed selection(rpm)	1200
Laundry type / descriptions	It is suitable for washing a small amount of heavy soiled laundry, a short time for strong washing.
Quick 15’	
Washing temperature	(- -, 20℃, 30℃, 40℃)
Maximum dry laundry amount	1 kg
Spin speed selection(rpm)	800
Laundry type / descriptions	It is suitable for a small load of laundry or lightly soiled laundry. Changing the default settings will extend the washing time.
Rinse + Spin	
Washing temperature	-
Maximum dry laundry amount	7 kg
Spin speed selection(rpm)	1200
Laundry type / descriptions	It is suitable for rinsing and spinning laundry separately. Do not add detergent for this program.
Spin	
Washing temperature	-
Maximum dry laundry amount	7 kg
Spin speed selection(rpm)	1200
Laundry type / descriptions	It is suitable for spinning laundry separately. Do not add detergent or softener for this program.
Drum Clean	
Washing temperature	(90℃)
Maximum dry laundry amount	-
Spin speed selection(rpm)	800
Laundry type / descriptions	It is used to clean the drum and remove any residues of detergent and bacteria that can accumulate and develop, especially when using low temperature programs. Do not add detergent or softener for this program.

20℃	
Washing temperature	(20℃)
Maximum dry laundry amount	7 kg
Spin speed selection(rpm)	1200
Laundry type / descriptions	It is suitable for lightly or moderately soiled laundry to achieve energy saving and environmental protection.
Silk / Delicates	
Washing temperature	(- -, 20℃, 30℃, 40℃)
Maximum dry laundry amount	2 kg
Spin speed selection(rpm)	600
Laundry type / descriptions	It is suitable for washing machine-washable silk fabrics (refer to laundry label requirements). Softener is not recommended for this program
Down	
Washing temperature	(--,20℃,30℃,40℃)
Maximum dry laundry amount	2 kg
Spin speed selection(rpm)	600
Laundry type / descriptions	It is suitable for machine washable items filled with synthetic fibers, such as pillows, mattresses and bedspreads, as well as items filled with down.
Sportswear	
Washing temperature	(--,20℃,30℃,40℃)
Maximum dry laundry amount	2.5 kg
Spin speed selection(rpm)	1000
Laundry type / descriptions	It is suitable for washing machine washable sportswear clothing.
Baby Care	
Washing temperature	(40℃, 60℃, 90℃)
Maximum dry laundry amount	2 kg
Spin speed selection(rpm)	1200
Laundry type / descriptions	It is suitable for baby clothes and underwear, etc., sterilised and disinfected through high temperature steam. Softener is not recommended for this program.
Allergy Care	
Washing temperature	(60℃)
Maximum dry laundry amount	2 kg
Spin speed selection(rpm)	1200
Laundry type / descriptions	It is suitable for washing high temperature resistant, not easy to fade clothes, through high temperature to remove pollen, mites, parasites and other allergens

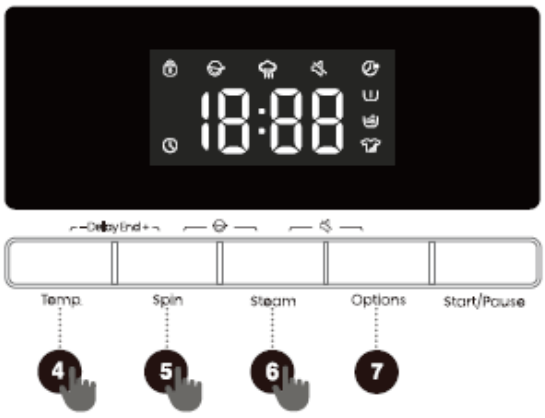
(1) Water Temperature: Select the appropriate water temperature for the chosen washing program. Always follow garment manufacturer's care label or instructions when washing to avoid damage to clothes.
(2) Actual water temperature may differ from the declared cycle temperature.
(3) The test results depend on water pressure, water hardness, water inlet temperature, room temperature, laundry type and amount of load, degree of soling, utilized detergent, fluctuations in the power supply and chosen additional options.
(4) Overloading the laundry during the washing cycle may reduce washing efficiency, as the appliance initially detects a lower weight and uses less water. Insufficient water may also cause damage to the laundry and extend the washing time.
(5) Drum Clean (if available): Make sure the drum is empty before using the Drum Clean program. It is recommended to run it at least once a month.
(6) When descaling, only use descaling agents with added anti-corrosion protection. (Only use noncorrosive descaling agents. Follow the manufacturer's instructions.) Finish the descaling process by running “Drum Clean” (or other high temperature) programs several times in order to remove any residual descaling agent. It is recommended to cancel at least once every six months.
The maximum or nominal load applies to laundry prepared pursuant to the IEC 60456 standard.
For better washing effect, we recommend loading the drum to 2/3 when using the cotton programs.

Functions

Most programs feature basic settings, but these settings can be changed. Adjust the settings by pressing the relevant function button (before pressing the START/PAUSE button).
Certain settings cannot be selected with some programs. Such settings will not be lit, and when the corresponding button is pressed, an acoustic signal will be emitted, and the button will flash
The additional settings and functions can only be set in the standby mode, that is, before the program starts running, and cannot be selected after the program runs.



2. Power
Switch on/off the appliance.
To stop the program during operation, turn the program knob to " " to shut down.
In the standby state or after the program ends, the appliance will automatically shut down if no operations are performed for a period of time.
3. Start/Pause
Start/pause the program.
If the door is not closed or locked, an alarm will be displayed on the screen after pressing "Start".
4. Temp.
Change the temperature for the selected program. Each program has a preset temperature.
Press this button before starting the program to display the current setting temperature. Press it again to scroll through the preset temperature values (--indicates cold wash). The heating temperature can vary by program.
5. Spin
Adjust the spinning rate before starting the program. Press this button to display the current spin
spinning rate. Press it again to scroll through the preset values.
6. Steam
This function can generate steam, reduce or eliminate wrinkles, and make clothes more comfortable.
Press this key to turn on / off the function



7. Options

Press this button to select Program extra functions. Only one function can be set each time you press. After the function is selected, the corresponding icon lights up or flashes.

Quicker

This function can reduce the washing time of the program and speed up the washing process.

For programs with automatic weighing, cancel automatic weighing after selecting this function, and resume automatic weighing after deselecting.

Pre-wash

This function can increase the pre-washing process before the main washing stage to enhance the washing effect.

When selecting the Prewash function, add detergent to the pre-wash dispenser compartment of the detergent box.

Extra Rinse

This function can increase the number of rinses for an additional program.

Intensive

This function can increase the washing time and enhance the washing intensity.

4+5. Delay End

Schedule washing at a convenient time.

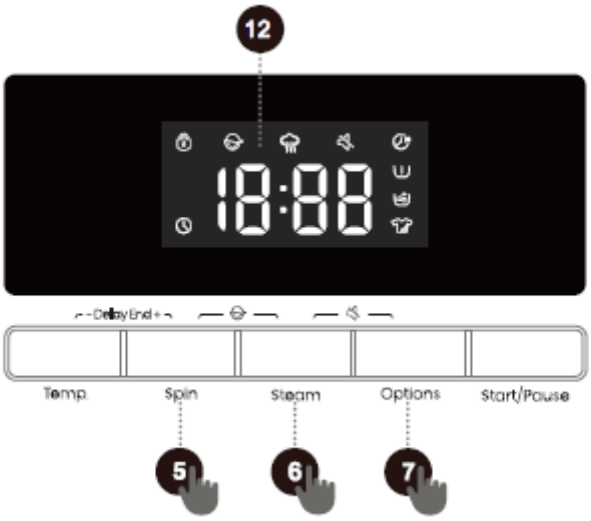
After selecting the program and functions, set the Delay option. Press and hold the "Temp. +Spin" button. Then, the reservation function is enabled and press Temp. or Spin functionbutton, can reduce or increase the appointment time. Each press changes the time by 1 hour, with a maximum time of 24:00.

The Delay time is the end time of the program, that is, it includes the entire program running time. So, the Delay time must be greater than the program running time. When the

Delay function is activated, the " " icon on the screen lights up or flashes. Once the Delay function is finished, the icon goes out.

If the Delay function is selected before the program starts, it can be disabled by choosing a different program or function.

To disable the Delay function after the program starts, the appliance must be switched off and restarted.



5+6. Child Lock

The appliance features a child lock to prevent accidental operation by children and ensure their safety.

Press and hold the “Spin + Steam” buttons simultaneously to activate the child lock. The child lock icon " " lights up. Repeat the same operation to deactivate the child lock. When the Child Lock is set, all buttons except the power are locked.

After completing the program, the child lock will be automatically released.

6+7. Mute

Switch off all acoustic signals except for alarms to minimize noise.
When the appliance is in standby, paused, or running mode, press and hold the “Steam+ Options” buttons simultaneously, the " " mute icon lights up to activate the mute function.
Repeat the same operation to deactivate the mute function and restore all acoustic signals

12. Display

It is used to display the remaining time, appointment time, fault code and other related information of the program.

Icon description

Door lock indicator icon. The door lock indicator icon lights up, and the door is locked. Do not force the door open to avoid injury.

Function table

Program	Temp	Spin	Steam	Quicker	Pre-Wash	Extra-Rinse	Intensive	Delay End	Child lock	Mute
Eco 40-60	-	●	-	-	-	-	-	●	●	●
Cotton	●	●	●	●	●	●	●	●	●	●
Synthetics	●	●	●	●	●	●	●	●	●	●
Mix	●	●	-	●	●	●	●	●	●	●
Power 49’	●	●	-	●	●	●	-	●	●	●
Quick 15’	●	●	-	-	-	●	-	●	●	●
Rinse+Spin	-	●	-	-	-	●	-	●	●	●
Spin	-	●	-	-	-	-	-	●	●	●
Drum Clean	-	-	-	-	-	-	-	●	●	●
20C	-	●	-	-	●	●	●	●	●	●
Silk/Delicates	●	●	-	-	-	●	-	●	●	●
Down	●	●	-	-	-	●	-	●	●	●
Sportswear	●	●	-	-	●	●	●	●	●	●
Baby Care	●	●	○	●	●	●	●	●	●	●
Allergy Care	-	●	○	-	●	●	●	●	●	●

● Optional functions
- Non-selectable functions
○ Non-cancellable built-in default functions

Starting and ending program

Once you have selected the program and extra functions, and added the detergent into the detergent drawer, press the "Start/Pause" button to start the program.



Once you have pressed the "Start/Pause" button, you cannot change any settings except to enable/disable Child Lock and Mute (if available) and adjust the Water Level (if available). When the program starts, "----" appears on the screen to indicate that the laundry is being weighed.

After the start of the program has started, the icon " " is lit on the screen. When the program is completed, the icon disappears. If you press the "Start/Pause" button during the program operation, and all conditions are met for you to open the door, the icon " " will goes out as well.
If this icon does not disappear, this means that the door cannot be opened. In such case, do not attempt to open the door by force.
If the time on the screen flashes when the program is paused, check to ensure the door is properly closed, and press the "Start/Pause" button to resume the program

An acoustic signal will indicate the end of the program. The display will read "End". The appliance will automatically shut down if no operations are performed for a period of time.
1. Switch off the appliance.
2. Close the water tap.
3. Unplug the power cord from the socket.
4. Close the washer door.
5. Take the laundry from the drum.

Some programs automatically detect the laundry weight before washing and adjust the program duration accordingly.

Interruptions and changing the program

INTERRUPTION THE PROGRAM
To stop or cancel the program during operation, you must switch off the appliance.

CHANGING THE PROGRAM
To change the program during operation, switch the appliance off and on again, select the desired program and extra functions, then press the Start/Pause button to start the new program.

PAUSE THE PROGRAM
You can stop the program at any time by pressing the "Start/Pause" button. When the remaining program time flashes on the screen, the program is temporarily paused. If the following conditions are met, the door lock is released and allows you to open the door:
1. The temperature inside the drum must be safe.
2. The water in the drum must be below a certain level.

To resume the program, close the door and press the “Start/Pause” button. When the washing program is paused and then restarted; it will continue from the point where it was paused. When the spinning program is paused and then restarted, it will start from the beginning of the spinning cycle.

ADDING LAUNDRY DURING PROGRAM OPERATION

To add laundry during program operation, wait until the water level and temperature inside the drum are below a predefined threshold. Press the “Start/Pause” button to pause the program; the remaining time flashes on the screen, and the Door Lock icon goes out (on some models, the “Add Laundry” icon “ ” lights up). You can then open the door to add laundry. If the door lock icon is active, the conditions for opening the door are not met, and you cannot add laundry during program operation.

If a significant amount of extra laundry is added during washing and the water level is insufficient, the cleaning effectiveness may decrease, as the appliance calculates water intake based on the initial weight of the laundry. Insufficient water may also cause damage to the laundry due to friction, and the washing time will be extended.

FAULT

In case of a fault, the program will be interrupted.

Flashing signal lights and an acoustic signal will warn about such occurrence (see chapter FAULT CODES AND TROUBLESHOOTING), and the fault code (FXX) will be indicated on the screen.

POWER SUPPLY FAILURE

In case of a power supply failure (power outage), the washing program is interrupted. When the power supply is restored, the program is resumed from the point where it was interrupted.

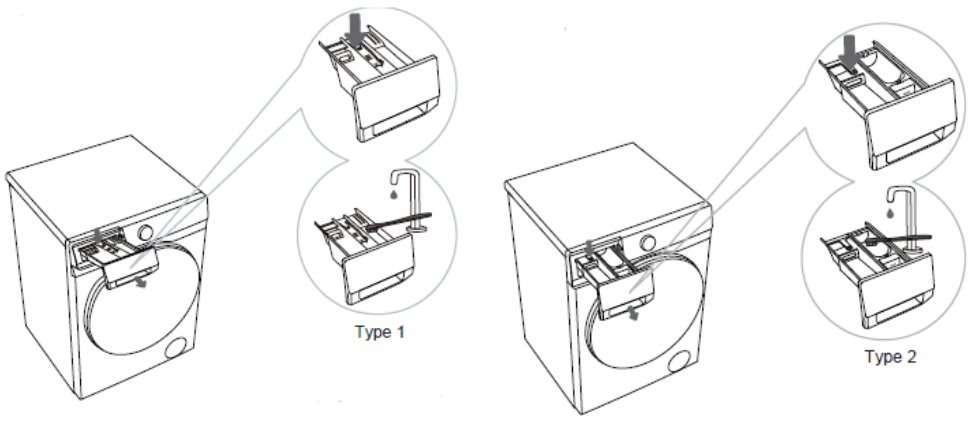
If there is still water in the appliance after a power outage, do not open the door until you have manually drained the water using the pump filter.

8. MAINTENANCE AND CLEANING

Regular maintenance can extend the service life of the appliance. Before maintenance, unplug the washer from the power mains and close the water tap.

Children should not clean the washer or perform maintenance tasks without proper supervision.

Cleaning the detergent drawer

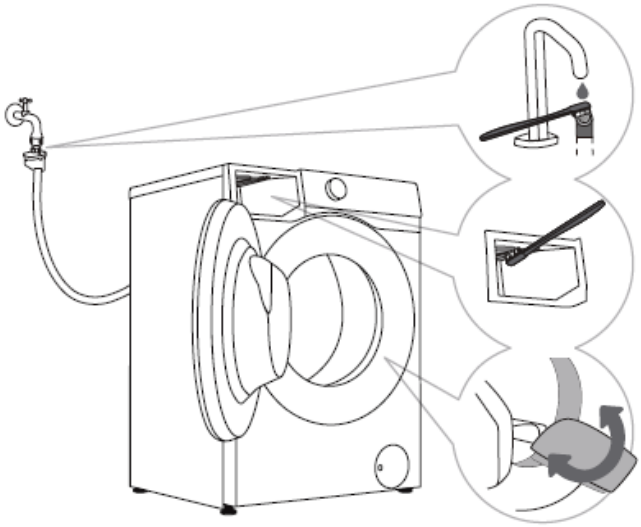


1. Press the limit lever and pull out the detergent drawer. (Refer to the position indicated by the arrow in the left diagram)

2. Clean the detergent drawer with a brush and rinse it with running water and then wipe dry. Remove any detergentresidue from the bottom of the housing. Then put the detergent drawer back in place.

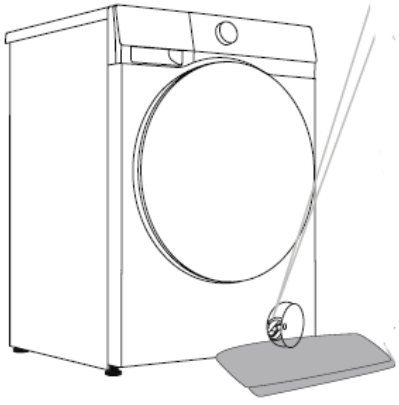
Do not wash the detergent drawer in a dishwasher.

Cleaning the water supply hose, detergent dispenser housing, and rubber door gasket



1. Clean the water supply hose filter regularly.
2. Use a brush to clean the entire detergent dispenser housing, especially the nozzles on the top.
3. After every wash, wipe the rubber door seal to extend its life cycle. To prevent mould growth on the seal, leave the door slightly open after washing to allow moisture to evaporate before closing the door.

Cleaning the pump filter



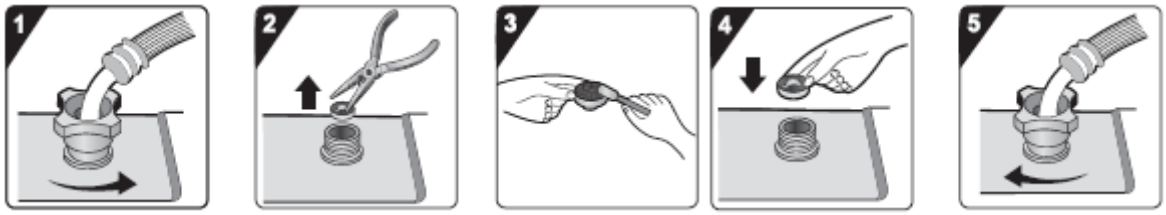


1. Open the pump filter cover. Type 1: Press the pump filter cover to pop it open. Type 2: Use a suitable tool (flathead screwdriver or similar) to open the pump filter cover. (The type varies depending on the model.)
2. Place a towel under the filter cover. If the appliance is provided with a drain hose, place the end of the hose into a container. Rotate the drain hose plug until it loosens and remove it to allow the water to drain naturally. Then reinstall the drain hose plug. If no drain hose is equipped, place a container under the pump filter. (The type varies depending on the model.)
3. Slowly rotate the pump filter counterclockwise. Pull out the pump filter to allow the water to drain slowly.
4. Clean the pump filter under running water.
5. Reinstall the pump filter as shown in the figure and tighten it by rotating it clockwise. For a good seal, the filter gasket surface should be clean.

The pump filter must be timely cleaned, especially after washing very fleecy, woolly, or very old laundry.
Also clean the pump filter if the appliance cannot start the spinning cycle or when there is debris in the pump (buttons, coins, hair pins or clips etc.).
Do not open the pump filter while the appliance is running. Do not operate the appliance until the pump filter is securely installed to avoid leaks or malfunctions.

Cleaning the inlet filter

Check and clean the inlet filter regularly.
Clean the inlet filter immediately if the water supply is slow.
Operation procedures are as follows:



1. Close the water tap and unscrew the water supply hose.
2. Remove the inlet filter.
3. Reinstall the inlet filter.
4. Clean the inlet filter.
5. Connect the water supply hose. Open the water tap and ensure there are no leaks at the connection.

The inlet filter collects impurities and sediment from the water supply. It is recommended to clean it at least every six months, or more frequently if you have hard water or notice scale buildup.

Cleaning the exterior

Always disconnect the washer from the power mains before cleaning.
Clean the washer exterior and display unit using soft, damp cotton cloth and water. Then, use soft, dry cloth to wipe the appliance dry.
Do not use any solvents or cleaning agents that could damage the washer
(please observe the recommendations and warnings provided by the cleaning agent manufacturers).
Clean the appliance door with a damp cloth, and then wipe it dry with a soft, dry cloth.
Do not use excessive water to clean the appliance.

9. TROUBLESHOOTING

Fault phenomenon	Recommended countermeasures
Machine fails to start	Check whether the power cord is plugged into the socket and whether the socket is working functionally (by testing it with another appliance). Check whether the door is properly closed. Check whether the “Start/Pause” button is pressed. Machine stops during normal operation Check whether the door is properly closed. Close the door and press the “Start/Pause” button. Check for excessive foam. The appliance may pause the program for defoaming. After the defoaming process, the appliance will automatically resume operation. Check whether safety protection has been activated.
Time displayed at the start of the program increases or decreases	This is the adaptive adjustment of the appliance to the factors that influence the washing time. Excessive foam. Unbalance caused by large laundry. Extended heating time due to low water intake temperature. As a result of these factors, the remaining time displayed is recalculated and updated accordingly (if the appliance is making an unbalance adjustment, the time displayed remains unchanged). In addition, the appliance detects the load during the water supply and adjusts the program time accordingly (fuzzy control).
Residual detergent or other additives in the detergent drawer after washing	Check whether the detergent drawer is correctly installed and kept clean. Check whether the water pressure is normal and whether the inlet filter is clogged
Odour in the machine	The odour may be caused by the rubber materials inside the appliance. It is the rubber smell, which dissipates after a few uses.
Abnormal sound/noise during washing	Foreign objects such as keys, coins or pins may have fallen into the drum. Stop the appliance and check for foreign objects in the drum. If the noise persists after restarting, please contact after-sales service. Laundry may be unevenly distributed in the drum. Pause the program, unlock the door, and redistribute the laundry.
Intense vibrations during spinning	Check whether the appliance is level and whether all four feet are firmly seated on the floor. Check whether the transport screw/rods have been removed. Transport screw/rods must be removed before using the appliance. Check whether all foam supports have been removed from the bottom of the appliance.
Poor spinning effect	The appliance is equipped with a balance detection and correction system. After detecting imbalance caused by heavy laundry (e.g., bathrobes) and several spinning attempts, the system automatically reduces the spinning rate or even stops the spinning process to protect the appliance. If the laundry is still very wet after spinning, take the laundry out of the drum, shake it loose, and then select the spinning progra again. Excessive foam may impair the spinning effect. Make sure to use an appropriate amount of low-foaming detergent. Check whether the spinning rate is set to "0" or "No Spin".

Water leakage	Leak from the water supply hose. Check the connection between the tap and the water supply hose connector for leaks. If there is a leak, wrap sealing tape around the end of the tap or replace the tap. It is recommended to check the connection between the water supply hose connector and the inlet valve for tightness. Tighten the connection to eliminate leaks. Leak from the drain hose. For top-drain models, the drain hose clips must not be removed as this will result in a continuous water discharge. Leak from the detergent drawer. The detergent drawer is not closed tightly. Push the handle to close the detergent drawer tightly. Leak from the door seal. Check the door seal for foreign objects and clean if necessary.
Wrinkled laundry	The laundry is not removed promptly from the drum. After the wash cycle is completed, remove the laundry from the drum promptly. The appliance is overloaded. The drum should not be full of laundry and the door should be easy to close. The spinning rate is too high. Set a suitable spinning rate for the type of laundry.

Fault codes

Description	Possible Cause	Solution
F01	Water inflow fault	Check the following: 1. Is the water tap open? Is the pressure too low? 2. Is the water supply hose pinched? 3. Is the Inlet filter clogged? 4. Is the water supply hose frozen? After troubleshooting is finished, press the “Start/Pause” button to continue operation.
F03	Water discharge fault	Check the following: 1. Is the drain hose pinched? Does the water flow through the hose? 2. Is the filter on the drain hose clogged? 3. Is the drain hose frozen? After troubleshooting is finished, press the “Start/Pause” button to continue operation.
F24	Overflow	Pause and restart the program. If the appliance continues to overflow, close the water tap and contact a service technician
F13	Door locking fault	The door is closed, but it cannot be locked. Switch the appliance off and on again. Then restart the washing program. If the fault persists, contact a service technician.
F14	Door unlocking fault	The door is closed, but it cannot be unlocked. Switch the appliance off and then back on. If the fault persists, contact a service technician.
Other	Electronic module fault	Switch the appliance off and then back on. Restart the washing program. If the fault persists, contact a service technician.
Unb	Unbalance alarm	Unbalance alarm shall be solved by the following methods: 1. Laundry tangling

		If the laundry is tangled, first switch off the appliance, open the door, shake the laundry loose and put it back in the drum. Then close the door and select the spinning program again. 2. Underweighted laundry Switch off the appliance, open the door and load additional laundry (or one or two towels). Then close the door and select the spin program again.

Before calling a service technician

When you contact the service centre, please specify your appliance model.
The model, code / ID, type and serial number are indicated on the nameplate of the appliance.
In case of a defect, only use spare parts approved by authorised manufacturers.
Repairs or warranty claims due to incorrect connections or misuse of the appliance are not covered by the warranty. In such cases, the cost of repairs shall be borne by the user.

Usage recommendations

When washing colored clothes for the first time, wash them separately by color.
Wash heavily soiled laundry in smaller amounts, with increased powder detergent or a Prewash cycle (if available). Apply a special-purpose stain remover on stubborn stains before the wash. We recommend referring to “stain removal tips”.
If you often wash laundry at low temperatures and with liquid detergents, bacteria may develop and cause odour in the washer. To prevent such odour, we recommend running “Drum Clean” (or other high-temperature programs) from time to time.
We recommend avoiding washing very small amounts of laundry as this will lead to excessive use of energy and poor washer performance.
Loosen any folded or tangled laundry before putting it into the drum.
Only use detergents for washer.
If water hardness exceeds 14°dH, water softener should be used. Heater damage resulting from incorrect use of water softeners shall not be covered by the warranty. Check the information on water hardness with your local water supply company or authority.
Use of chlorine-based bleaches is not recommended as they can damage the heater.
If you use a descaling agent, bleach, or dye, only use the kind that is suitable for use in the appliance.
Do not use solvents or similar chemicals (e.g., paint thinner, turpentine, gasoline).
Do not add hardened lumps of powder detergent into the detergent dispenser as this may clog the piping in the washer.
Powder or liquid detergent should be added according to the manufacturer's instructions, washing temperature, and selected program.
When using concentrated liquid laundry care products, we recommend diluting them with water to prevent clogging the detergent drawer drain.
Liquid detergent is suitable for washing programs without a prewash cycle.
Exercise caution to avoid mixing detergent and softener.
At higher spinning rates, there will be less residual moisture in the laundry. As a result, drying in a tumble dryer will be more economical and faster.

Consumption table

1. The Eco 40-60 program is able to clean normally soiled cotton laundry declared to be washable about 40°C to 60°C together in the same cycle, and that this program is used to assess compliance with the EU ecodesign legislation.
2. The power consumption of the off mode is 0.49W.
3. The most efficient programs in terms of energy consumption are generally those that perform at lower temperatures and longer duration.

4. Loading the household washing machine up to the capacity indicated by the manufacturer for the respective programs will contribute to energy and water savings.
5. Correct use of detergent, softeners and other additives. Do not apply excessive detergent.
This may affect the washing results adversely.
6. Periodic cleaning, including optimal frequency, and limescale prevention and procedure.
7. Noise and remaining moisture content are influenced by the spinning speed: the higher the spinning speed in the spinning phase the higher the noise and the lower the remaining moisture content.
8. The product information and QR code are reflected in the energy consumption label. The product registration information can be obtained by scanning the QR code.
9. The information of standard programs

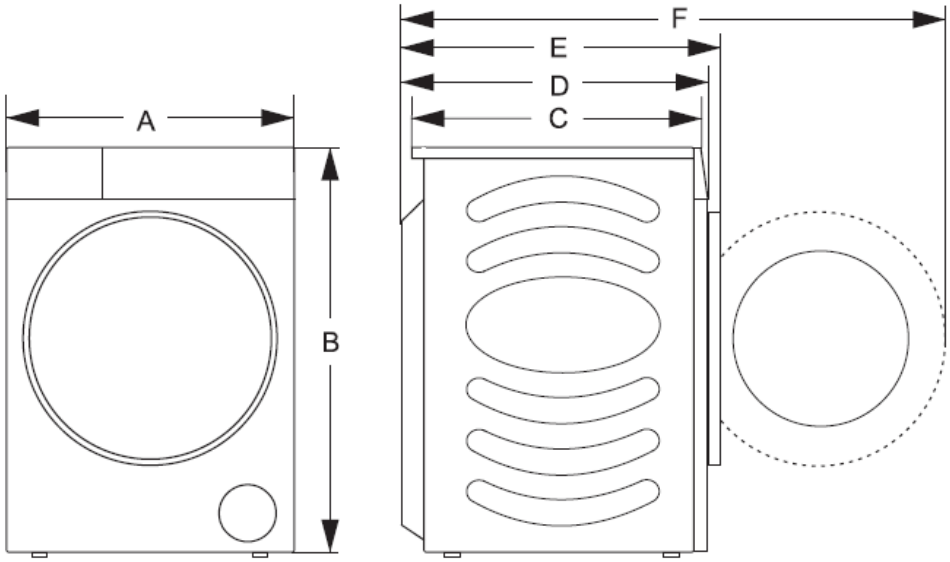
Program	Rated Capacity	Selected temp	Max temp	Program duration	Energy consumption (kWh/cycle)	Water consumption (liters/cycle)	Remaining moisture content (%)	Spinning (rpm)
Eco 40-60	7 kg	-	37C	03:28	0.638	48	53	1200
Eco 40-60 ½ load	3.5 kg	-	33C	02:42	0.380	35	53.9	1200
Eco 40-60 ¼ load	2 kg	-	23C	02:40	0.235	25	55	1200
Cotton	7 kg	20C	20C	01:50	0.120	66	68	1000
Cotton	7 kg	60C	52C	03:38	1.060	100	58	1200
Synthetics	3.5 kg	40C	40C	02:19	0.650	65	38	1200
Quick 15	1 kg	20C	20C	00:15	0.040	23	75	800

The values given for programs other than the Eco 40-60 program are indicative only.
Maximum or nominal load applies to laundry prepared pursuant to the IEC 60456 standard.
Due to deviations in terms of type and amount of laundry, spinning, power supply oscillation, and environment temperature and humidity, the program duration and power consumption values measured at the end user may differ from the ones stated in the table.
We reserve the right to any changes and errors in the instructions for use.

TECHNICAL DATA

Product	HWM-HME712IVSMTGA+++
Colour	220-240V – 50Hz
Rated capacity	7 kg
Rated power	1600 W
Product dimensions (WxDxH)	595 x 470 x 845
Net weight	57 kg

Dimensions	A	595 mm
	B	845 mm
	C	385 mm
	D	435 mm
	E	470 mm
	F	920 mm



The technical information is situated in the rating plate on the internal side of the appliance and on the energy label.
The QR code on the energy label supplied with the appliance provides a web link to the information related to the performance of the appliance in the EU EPREL database.
Keep the energy label for reference together with the user manual and all other documents provided with this appliance.
It is also possible to find the same information in EPREL using the link https:// eprel.ec.europa.eu and the model name and product number that you find on the rating plate of the appliance.
To access information about your product in the EPREL portal, you can scan the codes below:

Thank you for purchasing this product. If you need support with your product, visit our website using the links below.
Get User manuals: https://www.heinner.ro
Get Service information: https://www.heinner.ro

Environmentally friendly disposal

You can help protect the environment!

Please remember to respect the local regulations: hand in the non-working electrical equipment's to an appropriate waste disposal center.

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www.heinner.com, http://www.nod.ro

This product is in conformity with norms and standards of the European Community

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